

# Security Admin Meeting | MINUTES

December 14, 2023 | 11 AM |

## AGENDA TOPICS

Welcome/Review Action Items

CS Update

HCM Update

Finance Update

Access in PRD vs PCD

Student MFA – Institutions that are live, share experience

SASI Project Update

ctcLink Account Reset Enhancement Request

Q/A

Action items	Person responsible	Deadline	Status
Add SACR to QRGs	Bill Ramirez/Jay Parker	Ongoing	In Progress
Work with Functional Teams to update QRGs on Workflow and add More info on Routing to Admins and troubleshooting help (emailed functional 12/28/22) 157069	Sarah	March 2023	Complete
Work with Functional Team to create QRG around Compromised Accounts for employees	Data Services	Ongoing	Open
Users still having issues understanding what the account activation error messages mean. Is there a list of error messages with additional details?	Sarah	September 2023	Complete
Find out what the process is to hold a yearly LSA conference	Shelia	September 2023	Open

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| Decisions |