[](https://portal.sbctc.edu/sites/itd/ctcLink/ctcLink%20Image%20Library/blue-highrez_JPG.jpg)**\*9**

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| --- | --- | --- | --- |
| **Meeting Title** | ctcLink Working Group | | |
| **Date:** | March 31, 2021 | | |
| **Time:** | 10:00 AM – 11:00 AM | | |
| **Location:** | WebEx | | |
| **Chair:** | Christy Campbell | **Facilitator:** | Christy Campbell |

**Agenda:**

| **Item** | **Description** | **Duration** | **Facilitator** |
| --- | --- | --- | --- |
|  | Welcome | 2  Minutes | Christy |
|  | Quick Approval of Meeting Minutes & Action Items – 3/17/2021 | 2  Minutes | Reuth |
|  | No New Enhancement Requests (ERs)  **Reminder to update your ER status in the** [**Working Group Log**](https://ctclink.sharepoint.com/sites/pwa/PMO/Lists/Working%20Group%20Log/AllItems.aspx) | 0  Minutes |  |
|  | [ctcLink Customer Support Production Updates](https://www.sbctc.edu/colleges-staff/it-support/erp-support/production-updates.aspx)   * DG4 A & B Post Go Live Support   Agency Updates   * Environments * Security * Keybank CyberSouce Integration * OAAP Deployment Update (Phase 1) | 20  Minutes | Dani  Sandy |
|  | Solutions Updates:   * CampusCE Testing & Readiness * PBCS Update | 15 Minutes | Susan  Christyanna |
|  | SC Relevant Updates   * DG5 Go Live Date Approvals (Oct. 11, Oct. 25 & Nov. 8) | 15  Minutes | Christy |
|  | Action Item Review / New Business / Closing  **Next Meeting: 4/14/2021**  **Meeting Agenda Items:**  Email Delegated – Status (Tara) | 1 Minute | Reuth |

**Participants:**

### Voting Members

Kathy Disney, Tacoma

Pat Daniels, Highline

Krista Francis, Peninsula

Beth Farley, Edmonds

Sabra Sand, Clark, Absent starting in early November. (Cheryl has

vote for this meeting)

Chantel Black, Spokane

Christyanna Dawson, SBCTC

Ana Ybarra, SBCTC, Absent

John Henry Whatley, SBCTC

Shon Dicks-Schlesinger, SBCTC

Brian Lanier, SBCTC

Sanjiv Bhagat, SBCTC

Sandy Main, SBCTC

Venkat Gangula, SBCTC

Carmen McKenzie, SBCTC

### Non-Voting Members

Christy Campbell, SBCTC

Tara Keen, SBCTC

Cheryl Fritz, Wenatchee

Charlene Rios, Big Bend

Dani Bundy, SBCTC

Roger Curry, SBCTC

Janelle Runyon, SBCTC

Reuth Kim, SBCTC

Kristy Snow, SBCTC

**Follow-Up Items:**

| **Item** | **Description** | **Person** | **Date Open** | **Status** |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
|  |  |  |  |  |

**Agenda Items for Next Meeting:**

| **Item** | **Description** | **Person** | **Date Open** | **Status** |
| --- | --- | --- | --- | --- |
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